Audience: Public

What is a neighbourhood house?

A neighbourhood house (NH) is a welcoming and inclusive place where everyone of any age, nationality and ability can attend, lead and learn through our programs and services. A neighbourhood house connects people and invites them to be engaged in their community, building stronger neighbourhoods.

Research point (what are we trying to say)	Key Messages (how we will say it – concise headings and subheads for posters, website, etc)	Sub Messages & Support (story/research/facts that support the key messages and that can be built upon for website content, press releases, etc)	Calls to Action (CTAs – the actions we want the target audience to take)
NHs foster community capacities, social inclusion, volunteerism and leadership among service users (the public)	Engage. Connect. Belong. Subhead: Find the support you need and contribute to your community – all at your local neighbourhood house (using this headline for home pg) Come for Stay because you belong. (Poster: in the blank space, design vertical column of words that eventually fade: Early Childhood, Seniors Programs, Settlement Services, Festivals, etc)	 At the heart of a neighbourhood house's work is how we meaningfully engage, connect, and welcome our neighbours. Most people will develop at least one meaningful friendship through their involvement at a neighbourhood house (60%) Volunteering and engaging with others – such as at a neighbourhood house – raises our happiness levels and banishes loneliness A mother told us she was able to complete school thanks to the Northshore Neighbourhood House daycare and Christmas hamper programs: "It's one of the main reasons that I haven't left the North Shore yet – it's because of the program. It's just amazing. I couldn't go without it right now, to be honest." (Eyes of Service Users) "A Neighbourhood House is a touchstone of social life for the community" (The Social Life of a NH). Diverse groups gather for morning tai chi, regular potlucks, holiday celebrations, and other recreational activities. People come to a neighbourhood house because of a program or service. They stay because they develop meaningful connections and find ways to contribute to the community. 	Find Your Neighbourhood House (website) or Learn about the neighbourhood house in your community Has a neighbourhood house made a difference in your life? Share your story with us. (offer contact info, or social media share buttons)
	A neighbourhood house has something for everyone, at every stage Subhead: Neighbourhood houses offer more than 400 programs and services throughout Metro Vancouver. Explore yours!	 Participants develop a strong sense of belonging to neighbourhood houses that is uncommon among other organizations. It is common for family members of multiple generations to become involved in a NH. There are people who first connected with their neighbourhood house as a toddler in a family program, continued through their school years, carried out youth leadership roles, acquired employment skills and still maintain a relationship with their neighbourhood house. 	Looking to volunteer in your community? Here's how you can get involved. Do you know someone who could benefit from

We are your home away from home

Subhead: Build strong, supportive relationships and pursue your passions at your neighbourhood house.

Get to know your neighbours. Get to know us!

Subhead: [Name of local NH] is welcoming, accessible, and offers programs for all of life's stages

- Early childhood resources ●
 English conversation circles ●
 Seniors services Community potlucks
- *I thought this combination would work for the infographic: Engage. Connect. Belong. A neighbourhood house has something for everyone, at every stage

- In 2013, more than 60% of staff were former or active neighbourhood house service users.

Your neighbourhood house can help you discover your passions and develop the skills you need to get ahead

- A neighbourhood house often offers childcare groups, English conversation circles, employment counselling and tutorial groups for students.
- A Burnaby Neighbourhood House service user noted that NHs give you "all the tools you need to pursue what you want. They help you [have] a fulfilling life."
- About 75% of participants born outside of Canada reported an increase in their ability to speak in front of others.

Neighbourhood houses give people a sense of belonging and reduce feelings of loneliness.

- Our research shows that neighbourhood houses are effective in connecting people in their communities, ensuring access to needed supports and creating a sense of belonging.
- "You've lost your old network. You can make a new one [at your neighbourhood house]." – Senior service user at Frogs Hollow NH
- "[Y]ou can come here and feel safe. It's like home. It's a warm feeling when you walk in the door ... It's just very comforting to know that your kids can hang out together and meet new people in the neighbourhood house." a Burnaby NH service user

A neighbourhood house is a welcoming space that provides services to meet diverse needs, nurture connections, combat isolation, and build stronger communities.

Expand on/find personal stories to emphasize these messages*

our programs or services?
Tell them about us. (social media share buttons so users can share to FB,
Twitter...)